

# SHANNON BOONE

## UI/UX Practitioner, Professor, and Mentor

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📍 Washington, DC

## SUMMARY

- Fourteen+ (14) years as a creative desktop publisher, graphic designer, and web designer & development, and user experience and user interface design.
- Knowledgeable and proficient in all aspects of layout production, print and visual design processes and procedures, and user-centered design approach and rapidly test and iterate your design
- Experienced in researching and designing for all user experiences when interacting with a digital product.
- Possess a broad skill set in compiling and producing formal publications, creativity, typography, retouching, responsive web design, and UX lifecycle.
- Develop UX deliverables such as personas, information architecture, sitemaps, and wireframe
- Strong work ethic and organizational, written, and verbal communication skills.
- Self-motivated with the ability to effectively prioritize work and multitask concurrent assignments simultaneously as a significant team member or independently.
- Outstanding, first-rate manual dexterity skills in both Personal and Apple computer environment
- To perform assigned tasks, utilize Adobe Creative Suite (CS6), numerous MS applications, various graphic packages, and internet tool
- Experienced in Agile development processes.
- Experienced in Section 508 web standards and 508 document remediation.

## SKILLS

UX/UI · Axure · Adobe XD · Treejack ·

Chalkmark · OmniGraffle · InVision ·

Proto.io · Balsamiq · Figma

Web Design/Development · HTML · CSS ·

JavaScript · XML · XHTML ·

Adobe Dreamweaver · Accenture ·

MAX.gov · Webflow · Bootstrap ·

WordPress

## EXPERIENCE

### Senior UX Analyst/Designer

06/2016 - Present

#### VersaTech Inc

Washington, DC

Develop user interface and experience to meet current and future application requirements for NHTSA (National Highway Traffic Safety Administration) projects as authorized contract personnel

- Collaborate with software developers and participate in user interface reviews to ensure implementation meets design standards
- Use qualitative design research techniques and technology trends to provide specific User Experience direction and solutions to complex problems
- Perform user testing and usability testing to help the team deliver software based on user's needs and support a human-centered experience in an agile environment
- Work directly with Business Analysts to synthesize data, develop workflows and interactive wireframes
- Design web interfaces and prototypes to a Angular web framework
- Develop personas, journey maps, and competitive analysis to improve the experience for users for other commercial projects
- Create graphics, update for VersaTech's Corporate website

### IT Admin Web Developer

08/2014 - 06/2016

#### VersaTech Inc

Silver Spring, MD

Provided IT and Admin website support as an authorized contractor for a pilot project on a Joint Incentive Fund (JIF) between the Department of Defense (DoD) and the Department of Veterans Affairs (VA) through unclassified information sharing serving called MAX.gov

- Assisted with providing inputs for weekly, quarterly, and final deliverables
- Created and maintain site maps, wireframes, and test pages
- Performed quality assurance, to ensure no grammatical errors or formatting errors
- Maintained and updated metadata
- Organized documents on the team's SharePoint site and created newly labeled folders to make finding documents easy and efficient
- Designed and developed web pages using HTML and CSS as well as executed 508 compliance standards

### Web Developer/Graphic Designer

08/2012 - 09/2014

#### VersaTech Inc

College Park, MD

Authorized contract position to carry out requests, create entries on the Food and Drug Administration's website, using a content management system on behalf of the Center of Food and Applied Nutrition

- Performed Quality Assurance, to ensure no grammatical or formatting errors
- Maintained and update metadata
- Designed and developed web pages using HTML and CSS as well as executed 508 compliance standards
- Administered solutions for 508 document remediation on PDFs, and Microsoft PowerPoint documents
- Provided technical assistance to projects and proposal teams

### Production Associate/Designer

07/2006 - 08/2012

#### Platts

Washington, DC

Developed the design and the finalized layout of daily publications, newsletters, and graphic designs of numerous publications from rough drafts before submitting them to the printer service

- Assigned to assist with the supervision of the editor team, to ensure the quality, efficiency, and the timely delivery of daily/weekly publications
- Meet production schedules and deadlines to complete projects in a timely and efficient manner with precision
- Interacted daily with senior editors in the United States and abroad to gather requirements and provide customer service to meet their business needs
- Generated design and creation of charts, tables, and graphics that accompanied text for specific newsletters as determined by editorial needs
- Served in a Microsoft environment and utilized numerous graphic applications such as Adobe InDesign, Illustrator, Photoshop, and Quark Xpress
- Created and performed quality assurance on various files for publications and newsletters
- Maintained template to use while ensuring layout accuracy and slashed production time by half
- Monitored automatic upload of the newsletter to the website

## SKILLS

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Graphic/Print Design · Adobe Photoshop ·

Adobe Illustrator · Adobe InDesign ·

Adobe Acrobat · Quark XPress ·

Microsoft Office

508 · Adobe Acrobat Professional ·

CommonLook PDF & Office · JAWS

## EDUCATION

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### Information Architecture and Knowledge Management (Concentration on User Experience Design)

Kent State University

01/2017 Kent OH(remote)

### Visual Arts in Communication and Design

Virginia State University

01/2003 Petersburg VA

## CERTIFICATION

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### Certified ScrumMaster (CSM)

Which institution issued the certificate and when?

## ACADEMIC EXPERIENCE

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### UX/UI Subject-Matter Expert

01/2023 - 04/2023

#### iDesign

Remote

Collaborated with Learning Architects to design online courses to support instructors in implementing and developing accessible content in UX Design

- Established learning outcomes and alignment of content and assessment to those learning outcomes
- Created and developed professional modules related to incorporating accessibility into a UX curriculum
- Collaborated with Lead Learning Architect to create a slide deck and facilitation guide
- Identified relevant open educational resources, research-based learning content, and appropriate instructional methods for online delivery of content
- Worked with Lead Learning Architect and Project Managers to ensure all deadline dates were met throughout the course design and development process

### Frontend Design for UX Designers Mentor (Freelance)

03/2021 - Present

#### CareerFoundry

Remote

Work with students on the specialization course, Freelance Frontend Design for UX Designers

- Review achievements via screencasts (video reviews)
- Respond to student submissions
- Conduct video calls that focus on career success, such as CV preparation, interview skills, portfolio preparation, etc
- Answer general student questions related to career advice

### Adjunct Professor

08/2019 - Present

#### University of Maryland Global Campus

Remote/Hybrid

Deliver lectures to undergraduate students for the Digital Media and Web Technology department on topics such as digital media and society, User Experience, and Interface Design

- Prepare course materials such as syllabi, assignments, and class discussions
- Evaluate and grade students' classwork, assignments, and papers
- Frequently interact with students through online learning tools, Zoom lectures, or in-person lectures
- Provide feedback to students on possible improvements and performance

### Youth Coding Instructor (Part-Time)

10/2016 - 05/2018

#### Generation Code

Vienna, VA

Instructed lessons and lectures in HTML, CSS, JavaScript, and Scratch classes to children ages 7-17

- Prepared materials and lessons to facilitate curriculum
- Challenged, engaged, and communicated with students to encourage their participation and learning